***Field and Interview Note***

Field Worker/Interviewer: OC

Interviewees: SB, RK

Note Taker: OC

Note Checked and Edited by: JS

Language of Interview: Nepali/English

Note Transcribed by: OC

Place: First floor, meeting hall, Dharamarga, Marajgung

Date: 25th June 2014

Time: 12:15-1:15 Pm

**Major Highlights:**

* Basically organization is focused on implementation of project(s) by collaborating with Government Organizations (GOs) and partner NGOs.
* As 100% funding of projects in Nepal are funded by US based organization, head office staff at Nepal based organization are not fully aware of funding mechanism.

OC reached to the gate of One Heart world-Wide in the afternoon. He then, knocked at the gate, a guard opened the gate and asked OC about introduction and purpose of visit, OC gave his introduction as Research Associate at Social Science Baha, it is located at Battisputali, came to visit director SB to attend a meeting. OC further told that he already spoke with SB on phone, SB told OC to come for meeting. Then guard asked OC to register his details in register OC did so accordingly. After completing registration, OC headed towards office as per the direction of guard. While OC was walking, he saw sign board of One Heart World-Wide, at the bottom it, OC saw the slogan which reads as ‘***we work to save lives at birth***’. At the first floor, OC asked one the staff, where, is the SB’s room? She replied it is upstairs at the corner from the right hand side. OC was about to move towards SB’s room, same guard whom OC meet at beginning was there at the door and assisted OC to show the SB’s room. OC thanked guard. Then from the outside of door of SB, OC asked SB, Should OC could enter into the room? SB replied, please be sited at the sofa outside, SB will come out from his room soon. SB, looked busy on filing or clipping documents, OC could not figure out what exactly SB was doing.

After listening to SB, OC sat down at the Sofa, outside the SB’s room, on the table OC saw leaf-let of CBNP written in Nepali including other magazines. While OC was sitting on the sofa, waiting for SB, he observed several photographs posted in the wall, among them many were of mother and child. Meanwhile, SB came out and told OC he will be going to inform RK, who is put in contact with OC by senior colleague DU through email, and went down stairs and OC told him take your time. In a while he came with RK. OC was quite surprised to see RK with SB, as OC and RK worked together at same project back at 2013 since then they haven’t met each other. But RK looked a bit confused meanwhile SB asked OC to go meeting hall for further talk and all of us moved to meeting hall at the same floor. We all enter inside the meeting hall, sat on the separate chairs which are put two sides of the table in a way all of us could see each other’s face. Actually, two of them sat on one side and OC sat on the other side of the table. Once all of us comfortably took seats, OC initiated discussion with his short introduction and objective of meeting shortly and gave one page introduction of project to SB. Then SB told that he already gone through it, as OC had attached it in his email during initial communication with SB.

After listening to OC, SB began his talk providing suggestion that, it would be better if there is an official letter to organization like us to give which explains primary objective of research project and meeting as well. SB further mentioned if possible, tentative or potential agenda for the discussion at the meeting. OC agreed with SB and him OC will share about this requirement among the team and will request in office to make such type of letter.

SB then, began to talk about funding mechanism of his organization, he told that fund will come from bidding process, US based head office apply for funding in the their area of interest and if they meet the requirement then they will get it. In addition to that they have personal donors as well. SB did mention further about personal donors as well. As the entire work of funding is done by US based office, they are not aware of every detail of funding mechanism. SB further told that 100% funding comes from US, we are their implementing partner for projects in Nepal.

SB further told that, we basically work for program implementation and its management which includes setting of target on this very basis of foundation of program and then we set achievements of the project over the period of implementation. Then we develop work plan accordingly. Before work plan we design projects which reflect the local needs of the people. Once the design projects are drafted, staff from head office provides comments and feedback which particularly include feasibility for implementation, pros and corns of the programs. When projects are finalized by both (staff from US and staff of Nepal) team then will go to the implementation.

SB also mentioned that, these days they are working with government’s priority one program by collaborating with Ministry of Health and Population. They are particularly working on CBNCP programs in Dolpa and Baglung districts and also they have implemented the misoprostol project in the same districts at the community level.

Meanwhile, SB talked about Padam Simkhada, and asked OC did OC knows him or not OC replied did not heard about him, sorry. SB told Simkhada is famous scholar works in the area of maternal and child health.

Afterwards, RK asked OC, what are you looking for? Are you trying to explore funding for per unit? OC then replied, this research project attempts to explore more about the overall system of funding and less interested in understanding of the actual amount fund for each and every project and unit of project.

After the conversation of OC and RK, SB further added, they work at two level (1) central level and (2) district level.

In central level work of One Heart World-Wide constitutes of reviewing the data of HMIS by staff prepare and review of the internal annual report, review of overall projects, and find out the current status of all the projects including organization by analyzing target Vs achievement set by organization.

While working with district level, One Heart World –Wide assist in strengthening overall planning of partner NGOs. They see the work plan of partner NGOs and then they will further work on it if it requires to be done. Usually they provide suggestions on feasibility of projects or plans. In terms of technical support they provide training methodology of CBNCP training of 3-5 days, which include reporting of number of pregnant women and new born at the community by FCHV to health facilities, resource person for conducting training, and overall management of training as well. Once all the designing of work plans or projects is completed, it should be approved by Ministry of Health and Population before it goes into implementation.

On the other hand, they also assist for enriching the number and improving the facilities of birthing centers at the district. They provide necessary equipment and resources for the birthing centers. They deliver all the medical equipment require for CBNCP program to the existing birthing centers which includes bag and mask, delivery kids, drugs, and many more. Similarly, they suggest using locally manufacture material to construct building for birthing centers. To standardize the above mentioned process government of Nepal has a guideline we follow it accordingly while working to assist to partner NGOs or Government.

In between, SB left the meeting as he has to go to airport for his trip to Baglung, OC wished his safe and Sound travel all the way. Then OC and RK continue to converse.

RK mentioned that there RHCC at the district level, Reproductive Health Coordination Committee formulate by District Health Officer (DHO). OC further asked to RK, who actually are in this committee? How this committee is formed? What it does? RK was not able to answer all those questions, he mentioned that, as he recently entered into the organization he is not well informed about many things.(OC thought answers to all those questions should explored in days to come, possibly in next meeting)

Similarly, we work for raising awareness about institutional delivery, birth prepared ness, which helps people to feel about need of visiting health facility during time of pregnancy and delivery. At the same time, we encourage clients for visiting health facilities for required services.

SB further said, if we take the example from our working districts Baglung and Dolpa. Baglung is heading towards progressive direction, our survey shows it is in track. Whereas, it is still difficult in the case of Dolpa. SB further told that it could be because of geographical condition, lack of skill human resources for delivering services are remained as obstacles for receiving services. All the effort we put works only in preventative aspect still there is huge gap in service seeking/service receiving from the health facility at the community level. Majority of the people in the community are still preferred home birth and only certain people visit health facility for services. SB added, for those who visit health facility, are getting quality care or not is another pertinent question. OC asked SB, could you please briefly explain about quality care? SB explained, government of Nepal has developed a protocol on quality care at birthing center, which incorporates wide range of services like delivery by Skill Birth Attendance (SBA), proper hand washing facility, 24 hour services of birthing centers among others.

At the end, RK mentioned that, we basically focused on programme implementation that is limited to two districts so far. Finally, RK asked OC who are involved in the current project that you are doing. OC replied, IH, JS, RA, DT, and OC. RK again reminded OC about formal letter to bring while visiting to organization. OC showing his approval for it and he left with thanking RK for his coordination for meeting, time and information.

Note: *RK did not speak lot during conversation, he just asked some questions, and spoke very few times. He told OC that as he recently (2 months ago) enter into organization, he is not well informed about specific details, before he entered into current one he used to work on AMDA-Nepal, Nepal based hospital funded by JICA. RK, helped in coordination of this meeting as OC’s senior colleague DU put RK in contact through email and conversation is moved ahead for organizing meeting and finally it held*. *Until we met for meeting OC was not aware RK was the same person with whom OC worked together at one point in the past.*